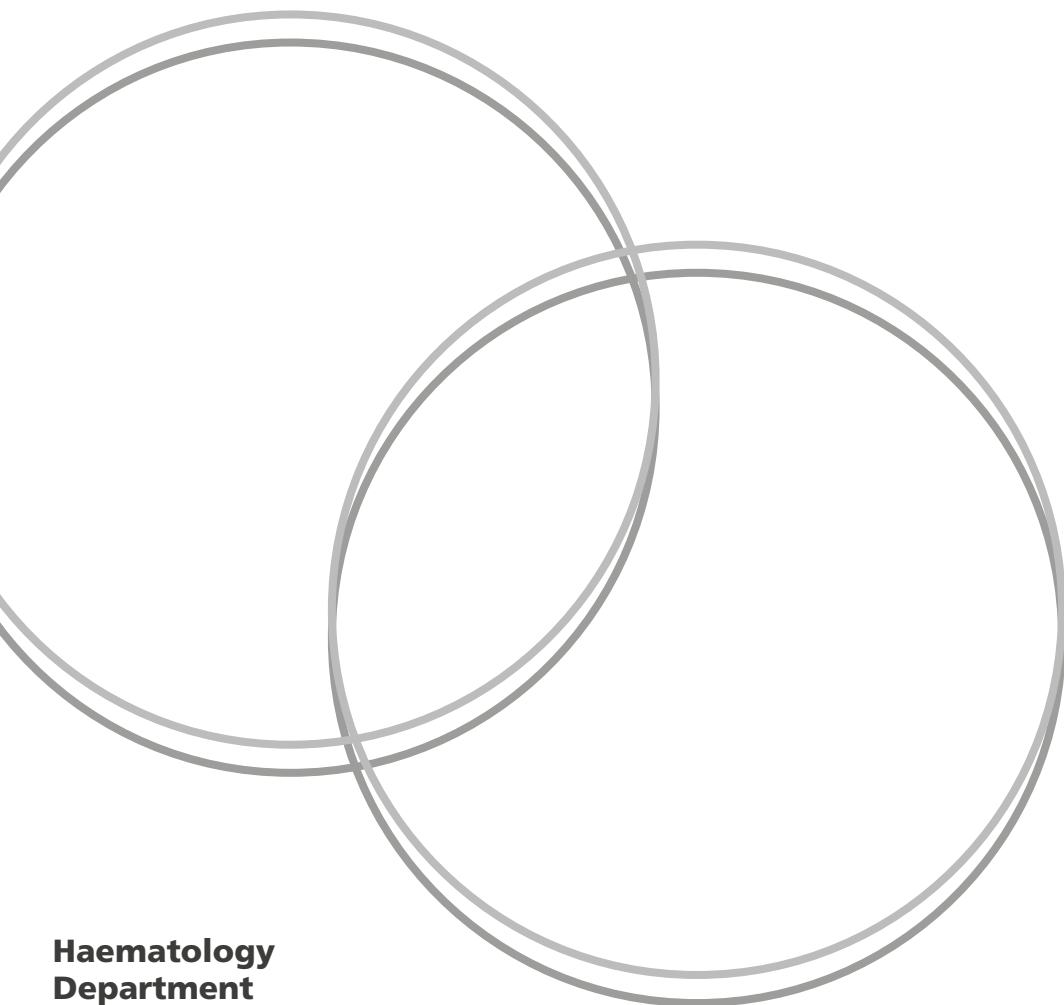




Oxford University Hospitals  
NHS Foundation Trust

# Haematology 'new patient' clinic

Information for patients



Haematology  
Department

# **Welcome to the Haematology department**

You have been referred to the 'new patient' clinic.

The new patient clinic sees people with lots of different problems that may be due to disorders of the blood. The clinic is the first step in finding out what is wrong. Our role is to investigate your situation and refer you to the appropriate doctor, depending on what you need.

You might have been referred because of a recent blood test that showed something outside of the normal levels. Or you might have a symptom that could suggest a problem with your blood.

There are many types of blood disorder that are not serious in nature. A diagnosis with a serious blood disorder is rare.

We know that coming to see us might be stressful. This leaflet is to provide more information about what happens next and who is there to support you.

# Who to contact

## **Service Co-ordinator**

You should contact the service co-ordinator if you have any questions about your appointment.

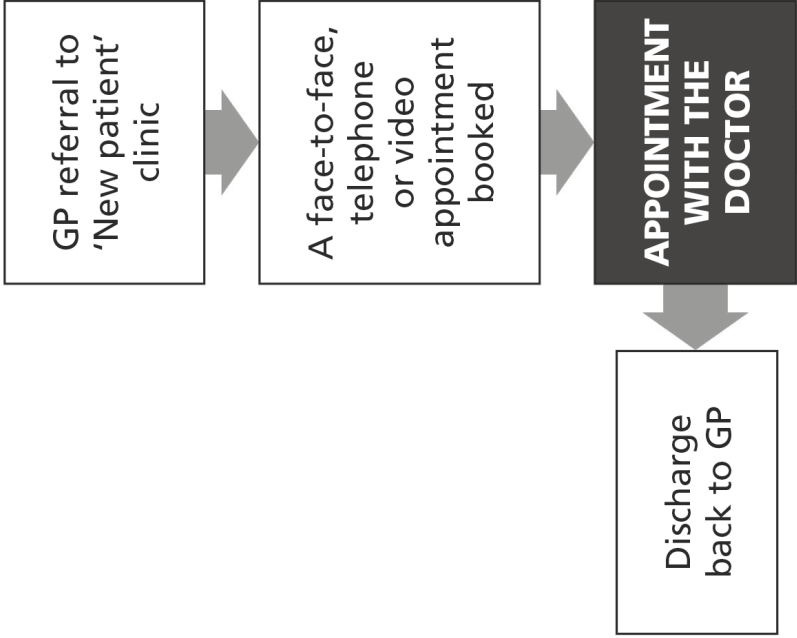
Please telephone 01865 235 185.

## **Nurse Specialist**

You should contact the Nurse Specialist if you have any concerns about your referral to the clinic, such as worsening of your current symptoms or changes to your health.

Email: [ClinicalHaematologyAdmin@ouh.nhs.uk](mailto:ClinicalHaematologyAdmin@ouh.nhs.uk)

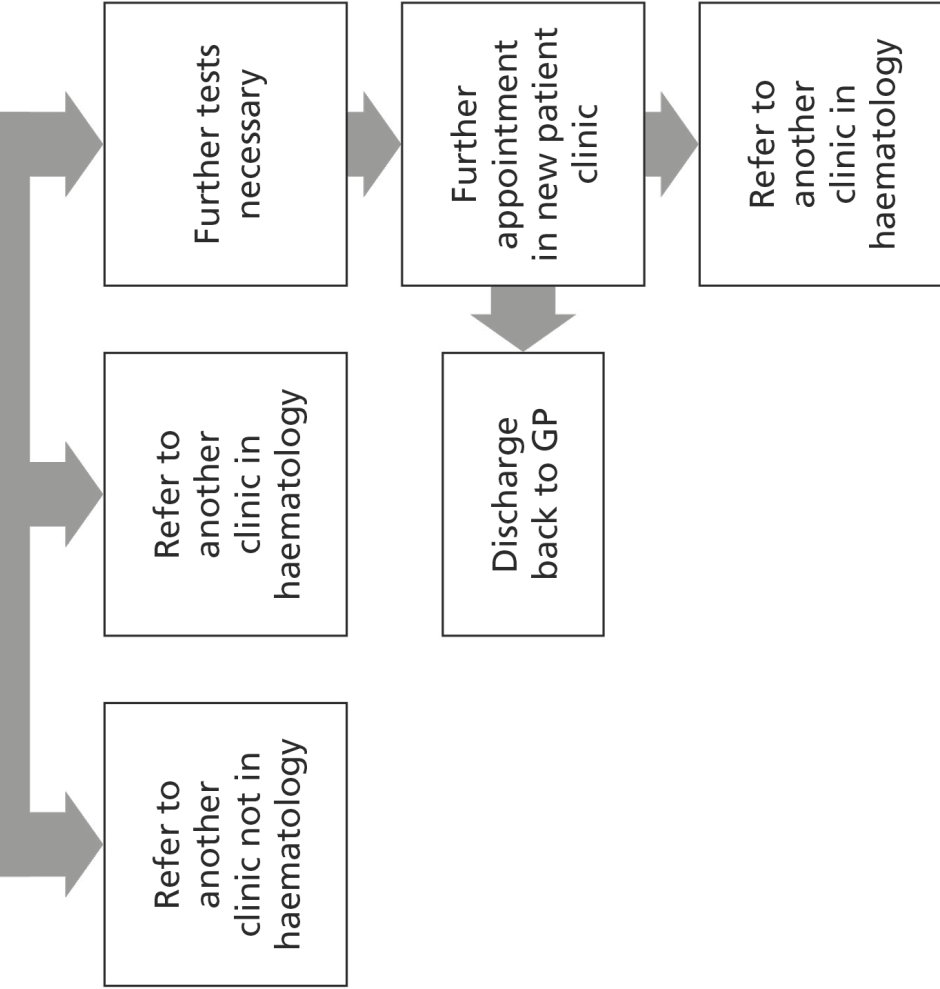
# NEW PATIENT CLINIC: WHAT HAPPENS NEXT



You may receive a call from the Nurse Specialist to have some tests before clinic

Post clinic review

You may receive a call from the Nurse Specialist or a doctor to discuss test results







## Further information

If you would like an interpreter, please speak to the department where you are being seen.

Please also tell them if you would like this information in another format, such as:

- Easy Read
- large print
- braille
- audio
- electronic
- another language.

We have tried to make the information in this leaflet meet your needs. If it does not meet your individual needs or situation, please speak to your healthcare team. They are happy to help.

Author: Dr Noemi Roy and Julia Evans  
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Oxford University Hospitals NHS Foundation Trust  
[www.ouh.nhs.uk/information](http://www.ouh.nhs.uk/information)



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