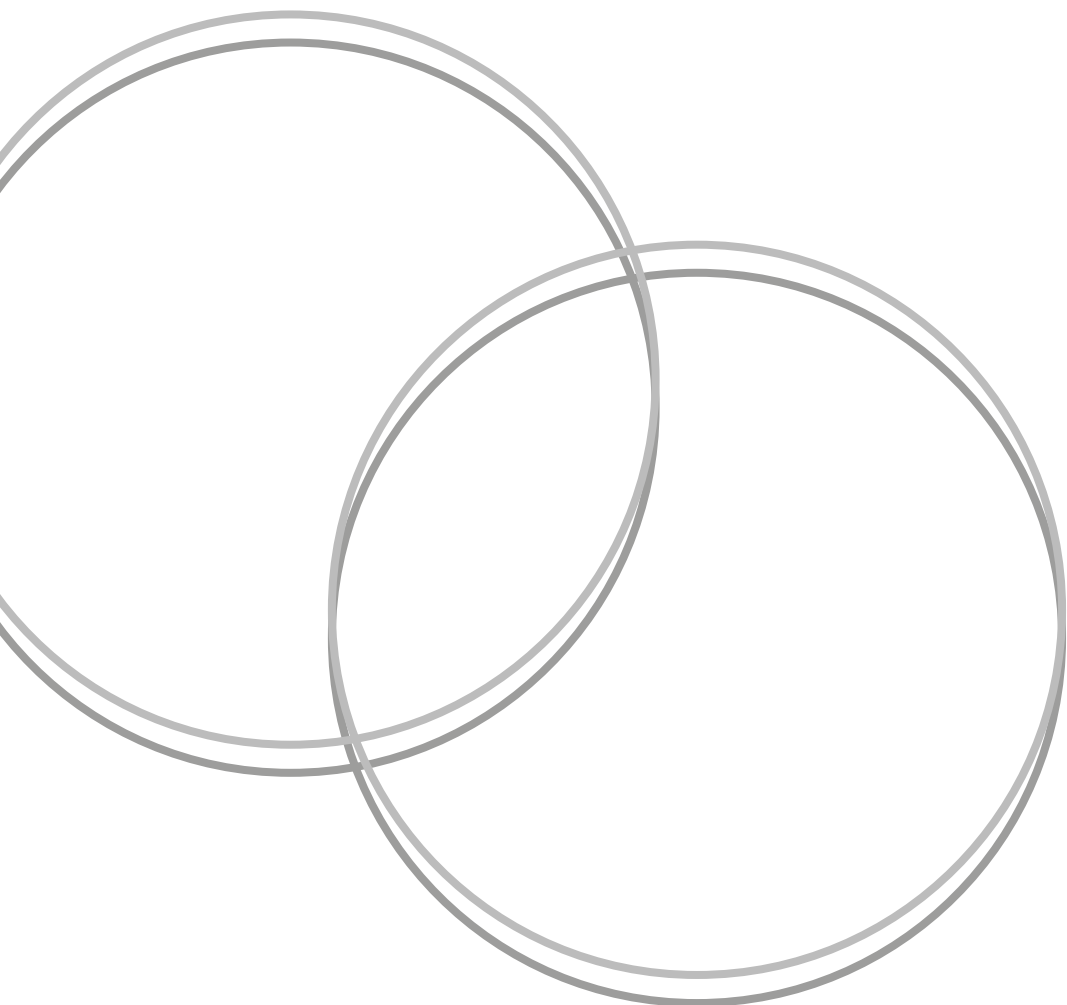




Oxford University Hospitals  
NHS Foundation Trust

# Oxfordshire Community Neurology Specialist Nurse Service (CNSNS)

Information for patients



The aim of our service is to provide local advice, guidance and support to people with long-term neurological conditions, and their families, whenever they need it.

We work closely with each patient, to keep them involved in all aspects of their care, and also with any other Neurology services caring for them.

Some long-term neurological conditions are supported by other services – where this is the case, we direct people to the service that is right for them.

## **Our team**

We allocate a 'named nurse' to each patient. Each of our nurses has special expertise in a particular neurological condition, but we work together to provide advice, support and guidance wherever needed.

## **Who we see**

We see patients over the age of 18, with a confirmed diagnosis of a neurological condition, registered with an Oxfordshire, Brackley or Byfield GP.

If you would like an assessment with one of our nurses, a healthcare professional will need to refer you.

However, anyone is welcome to access our service for information without a referral.

## **What we offer**

- Nurse-led clinics around Oxfordshire and South Northamptonshire, to provide assessment, problem-solving and support that is sensitive to people's needs (this may include referrals to other services).
- Home visits (where appropriate).
- Reviews by telephone or video assessments, arranged with a nurse or through our administrators.
- Support, advice and education for community healthcare professionals and care providers in the community.

## **Reasons for referral**

- A new diagnosis.
- Complex needs, including support managing a neurological condition in the community.
- A need for information, support and advice.
- A need for review of the management of a patient's condition (e.g. a referral to another service).
- A hospital-based Neurology Specialist Nurse feels a patient would benefit from shared care support in the community.
- Community healthcare professionals may want advice and support (with the patient's consent) to help with their care and treatment in the community.

## Contact us

Telephone: **01865 737 465**  
(confidential answerphone available)

Our office hours are Monday to Friday (excluding Bank Holidays)  
8.30am to 4.30pm.

We try to be flexible where possible to meet the individual needs of people and their families or carers.

We are often out on home visits or clinics, but if you leave a message we will ring back as soon as possible (sometimes the following working day).

If you need urgent advice out-of-hours, contact your GP or out-of-hours GP service.

### **Oxford Community Neurology Specialist Nurse Service (CNSNS)**

Oxford Centre for Enablement (OCE)  
Nuffield Orthopaedic Centre  
Windmill Road  
Headington  
Oxford OX3 7HE

Email: [communityneurologynurses@ouh.nhs.uk](mailto:communityneurologynurses@ouh.nhs.uk)

# Notes



## Further information

If you would like an interpreter, please speak to the department where you are being seen.

Please also tell them if you would like this information in another format, such as:

- Easy Read
- large print
- braille
- audio
- electronic
- another language.

We have tried to make the information in this leaflet meet your needs. If it does not meet your individual needs or situation, please speak to your healthcare team. They are happy to help.

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Oxford University Hospitals NHS Foundation Trust  
[www.ouh.nhs.uk/information](http://www.ouh.nhs.uk/information)



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